



EVO

CARE
MAINTENANCE
WARRANTY
CUTTING
DRILLING
INSTALLATION

CARE & MAINTENANCE

EVOstone is a waterproof, hygienic and easy to clean surface. EVOstone is a durable surface and in the unlikely event of being damaged, can be repaired or refurbished unlike virtually every other work surface material.

PREVENTING DAMAGE

Minor accidental damage to EVOstone tops is usually repairable by an authorised EVOstone fabricator/installer at an hourly service rate. However, by following the guidelines below these simple steps can help keep your EVOstone looking amazing.

Do not drop heavy objects on the surface.

CHEMICALS

Avoid placing strong chemicals such as paint removers, cleansers, acetone or toilet cleaning products onto the EVOstone top. If your surface is accidentally exposed to a strong chemical product, immediately rinse the surface with water. If nail polish is spilled on the surface, remove with a non-acetone based remover.

EVERYDAY SURFACE CLEANING

Depending on the finish and or colour of your EVOstone top your surface may require more care and maintenance. General daily cleaning can be done by wiping the surface with a non-scratch cloth and warm soapy water and then using a cloth to dry to prevent watermarks.

UNIQUE

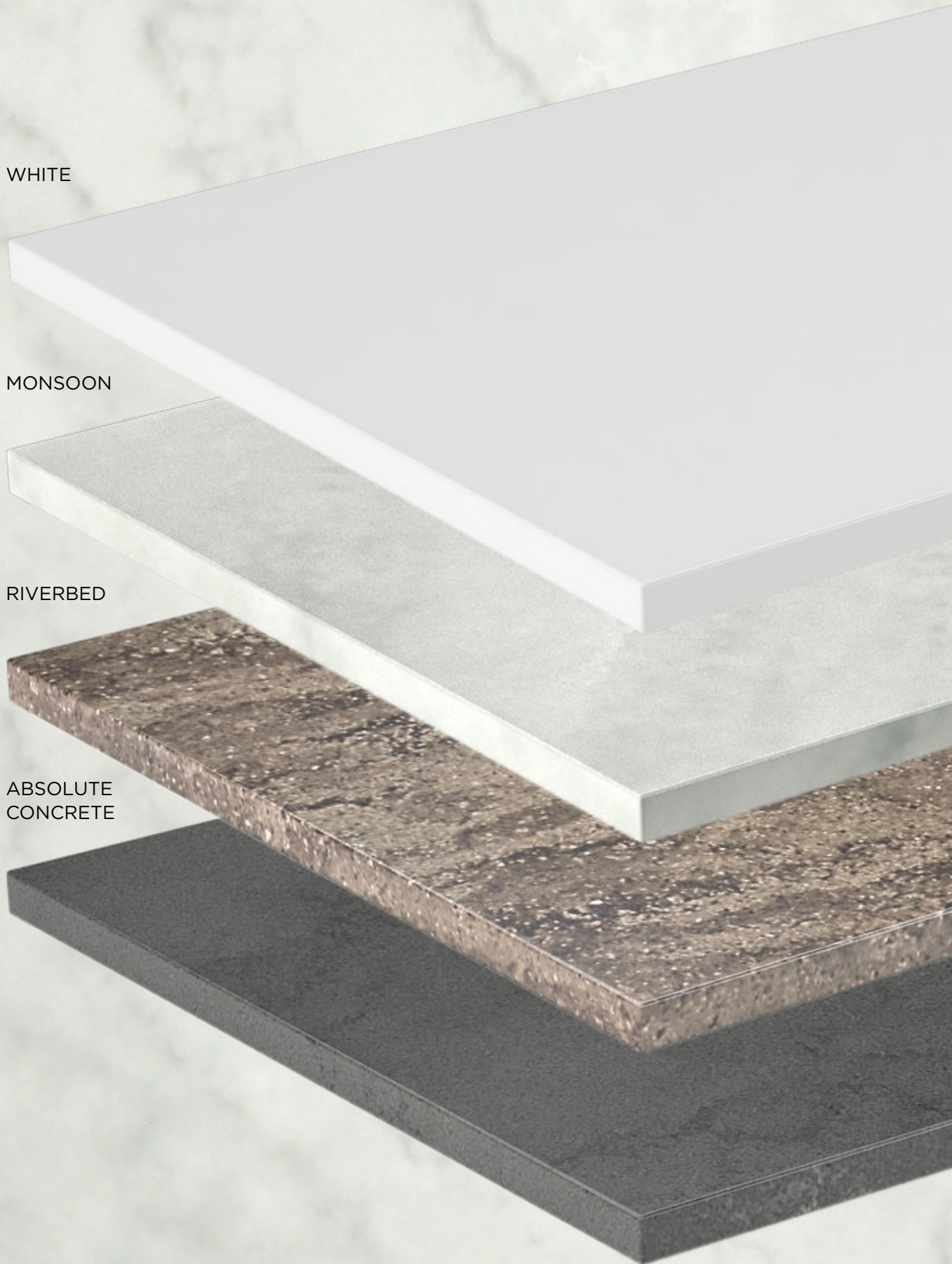
INNOVATIVE & VERSATILE SURFACE

WHITE

MONSOON

RIVERBED

ABSOLUTE
CONCRETE



STAINS AND LIGHT SCRATCHES

In most instances scuff marks are removed from general daily cleaning. However, for persistent stains and light scratches a more thorough clean may be required.

Semi Gloss Finish

This finish has a slightly higher level of sheen to it than a Matte finish and requires more attention. Scrub in a small circular motion with a wet sponge and a mild abrasive cleaner over the stain. Scrubbing too aggressively may affect the surface texture. Rinse with clean water and wipe with a dry soft cloth. If surface is dulled use a solid surface cleaner to clean the dulled area. Darker colours tend to require much more attention than lighter colours.

DO NOT use abrasive cleaners on a gloss finish. Spray a non-abrasive cleaner over the stain and then scrub in a small circular motion with a wet sponge. Scrubbing too aggressively may affect the surface texture. Rinse with clean water and wipe with a dry soft cloth. If surface is dulled use a solid surface polish cream such as MagiKleen or Vuplex to clean the dulled area. Darker colours tend to require much more attention than lighter colours.

DAMAGE TO SURFACE

In the event that your EVOstone surface has been damaged, your product (unlike some other solid surface products) can be repaired. Damage such as chips, large scratches and even cracks can be repaired on site. In the instance that this occurs, contact your supplier of EVOstone for assistance.

REVITALISING SURFACE

After years of using and enjoying the benefits of your EVOstone product, it may require a face lift. The surface can be completely restored to look like it was brand new again without the price of replacing the entire product. Contact your original supplier for assistance.



5 YEAR WARRANTY

EVOstone promise a 5 year limited warranty on all permanently installed Solid Surface products. For further information read the warranty terms and conditions.

WARRANTY

Permanently installed Evostone Solid Surface products are warranted by EVOLution Hardware Pty Ltd to the original owner. All materials must be fabricated, installed, used and maintained in accordance with standard fabrication techniques for the solid surface materials.

Evostone is warranted if failure is due to any manufacturing defects of the sheet product during the first ten years after the date of initial installation unless the damage is caused by physical or chemical abuse, damage from excessive heat, or force majeure.

EVOLution Hardware Pty Ltd at its discretion will replace any faulty materials without charge if such products fail due to any manufacture defects during the first 5 years. Although EVOLution Hardware Pty Ltd shall make in its best effort to replace with the best possible colour match to the original, EVOLution Hardware Pty Ltd cannot guarantee the exact colour in the event of replacement.

For coverage under this warranty EVOLution Hardware Pty Ltd will require proof of the date of initial installation. (Retain copy of purchase invoice)

This warranty is transferable during 5-year period following initial installation only when the new owner notifies EVOLution Hardware Pty Ltd in writing within the first 60 days of any property transfer.

EvoStone tops are warranted for a period of five years from the original date of purchase. We warrant that the product will not have any manufacturing defects provided the product has been installed and cared for correctly.

Note: Hotel and public spaces warranty is 2 years only.

Robertson NZ Ltd is not responsible for labour or installation charges, removal of existing product or any other expenses associated with a defective product. Robertson NZ Ltd sole responsibility is replacement or repair of a defective product.

WARRANTY EXCLUSIONS

- Minor conditions such as stains, scratches, water spots and burns that due to the unique properties of the solid surface may be corrected by techniques specified in 'Care & Maintenance' instructions
- Any products moved from their original place of installation or additional modifications such as plumbing, electrical, tiles, cabinets flooring etc. that may be necessary to repair or replace the product under this warranty.
- Failure or dissatisfaction with appearance of joints, seams, adhesive or other accessory items
- Colour variation from the sample
- Misuse, Abuse (Including chemical or physical)
- Damage caused by heat
- Modification or repairs made by uncertified fabricators or altering of any factory-applied finish.
- Removal or installation of the replacement
- Exceed product limitations as outlined in 'Manufacture Guidelines'
- External use where the product is subject to any sun or weather conditions.
- Chipping, surface damage caused by wear and tear, cracking or discolouration due to the product being subjected to high heat or damage caused by improper use. Hairline cracking around cut-outs during or after installation
- Abuse including mishandling or misuse, cracking around voids and cut-outs, damage from physical or chemical abuse and damage from improper care and maintenance including but not limited to, damage, caused by cleaning with abrasive substances.
- Failures to benchtops or cabinetry due to inadequate support or unlevel cabinetry for the installation

- Seam appearance or seam performance
- Applies only to installations that are permanently installed in residences and that have not been moved from original installations.
- Does not cover routine maintenance and minor conditions such as stains, acid etching, revealing of pinholes and water spots that are a function of proper care and maintenance and which may be correct by following techniques specified in caring for basins above.
- Wipe as you go, using a damp soft cloth (microfiber cloths are ideal).
- If you encounter stubborn stains, use a mild non-abrasive cleanser.
- Avoid exposure to products with high ph levels such as specialised cleaners. If exposure occurs rinse immediately with water to neutralize effect and then follow usual cleansing procedure.

WARRANTY CLAIM

In the event the customer needs to submit a claim, the customer must fill out a Robertson Service Request form via <https://www.robertson.co.nz/contact-us>

Approval for repair or replacement will then be reviewed by the Robertson After Sales Service team and in conjunctions with EVOLution Hardware Pty Ltd to find a suitable solution

EVOLution Hardware Pty Ltd obligation is limited solely to the replacement of the products purchased hereunder. No implied or expressed warranty merchantability or fitness for a particular use of any other warranty except those specially stated in this warranty or required by law is granted. Except for the remedies described in this warranty, EVOLution Hardware Pty Ltd has no liability for any loss or damages including direct, consequential or incidental, arising out of the use or inability to use the solid surface products.

SAFETY

Before working with Evostone, an adequate risk assessment must be carried out. All steps must be taken to minimize any risks to health and safety. Appropriate industry standard safety equipment such as dust masks and eye protection should be worn at all times when working with the product.

Machinery and tools require sufficient dust extraction and good ventilation to the work area.

AVAILABLE SIZES

EvoStone is available in the following sizes:

ELEMENTI FURNITURE:	PARISI FURNITURE:
590x460x20mm	800x520x20mm
640x460x20mm	1200x520x20mm
890x460x20mm	1400x520x20mm
1190x460x20mm	
1490x460x20mm	
1790x460x20mm	

HANDLING

Evostone slabs must be handled in a safe manner by either mechanical, such as a forklift or manual lifting by multiple people.

Do not attempt manual lifting of multiple slabs.

Slabs handled by forklift must have a supporting pallet when lifting.

When manual lifting, a slab must be lifted to a vertical position with bottom edge remaining completely in contact with supporting surface then raised. To lower the slab, place the bottom edge on the supporting surface or the back of the sheet against a bench then rotate to a horizontal position keeping the edge or back in contact with supporting surface.

STORAGE

Evostone must always be stored indoors. Transporting sheets must be packed with a 16mm bottom packing sheet and a suitable cover sheet. The package to be then placed on bearers no more than 600mm apart and support the full width of the sheet (max 10 sheets sheet) and loaded on a flat surface. Tie down straps must be placed directly over the bearers and no goods to be loaded on top of the sheets. For long term storage or large volume(10+sheets) the sheets must be placed on a pallet with support along the full length with minimal opening for forklift tines and a minimum of 3 points of support in depth.

Do not store on edge.

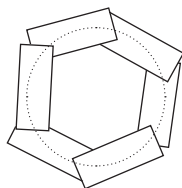
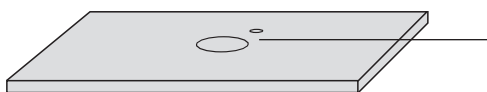
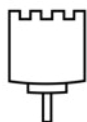
CUT-OUTS

Common internal cut-out such as sinks/basins & tap holes are to be a minimum of 45mm from any edge.

Mark out desired cut-out using masking tape and pen. The tape will help protect the surface and make it easier to see cut lines. To machine cut-out, drill a 20mm minimum diameter hole in each corner. Use a guide rail or template with a 1/2 inch router or plunge cut saw along the straight line. Use multiple 5mm deep passes with a router. A plunge cut saw will not be able to cut the full depth of the cut line in the corners. Use a jigsaw to finish.



WASTE AND TAP HOLES
CAN BE DRILLED USING
A HOLE SAW



SURROUND CUTOUT
WITH MASKING TAPE

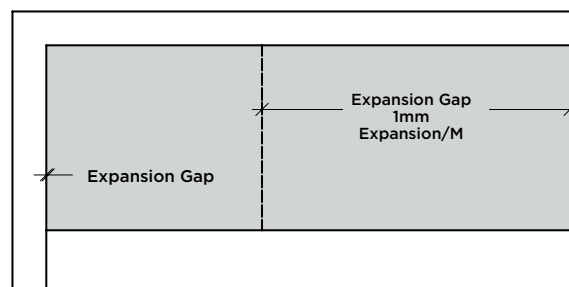
DO NOT
UNEVENLY
DISTRIBUTE
SUPPORT



INSTALLATION

Evostone is to be installed on a level and solid foundation. Cabinets should be installed correctly making a solid base and fixed securely into place. Allow time for the material to meet room temperature prior to installation.

The Evostone must be fitted to the wall allowing a minimum of 1mm expansion per metre of material



To secure evostone, apply liberal dabs of silicone every 150-200mm to the top edges of the cabinets. Support the Evostone when lowering into position.

DO NOT SCREW INTO EVOSTONE.

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ROBERTSON.CO.NZ

You can view and purchase our products nationwide from our supporting bathroom suppliers. To find your nearest location visit ROBERTSON.CO.NZ and click on the 'where to buy' link at the top of the page. Alternatively you can view products at our Robertson Bathware Showrooms at the locations below.



SHOWROOMS

A

AUCKLAND ROBERTSON

25 Vestey Drive, Mt Wellington
Ph: (09) 573 0490

Open Monday to Friday 8.30am - 5pm
Closed Sunday and public holidays

KITCHEN THINGS | LUXURY COLLECTION

26 Morrow Street, Newmarket
Ph: (09) 522 8375

Open 7 days 10am - 6pm

W

WELLINGTON

ROBERTSON

23 Marion St, Te Aro
Ph: (04) 595 1165

Open Monday to Friday 8.30am - 5pm
Closed Saturday and Sunday

For a bathware consultation please make an appointment by emailing sales@robertson.co.nz

C

CHRISTCHURCH HOME IDEAS

37 Mandeville Street Riccarton
Ph: (03) 348 2863

Open Monday to Friday 9am - 5pm
Saturday 10am - 4pm
Sunday 11am - 4pm

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